

## How Do I Know if The Hospital at Hebrew Senior Care is the Right Admission for our Patient?

### General Criteria

- ✓ Yes - Our patient would benefit from a hospital that specializes in senior care.
- ✓ Yes - Our patient's medical situation does not require all the interventions of a large tertiary hospital.
- ✓ Yes - Our patient does not need 911 or an emergency room.
- ✓ Yes - Our patient would benefit from a quiet, compassionate, holistic environment, where the admission process is fast and direct.
- ✓ Yes - Our patient's care would improve with a comprehensive care plan and detailed transition of care.
- ✓ Yes - Our patient has several co-morbidities and would do better in the care of a geriatrician.
- ✓ Yes - Our patient/family would prefer easy access to a hospital unit and free parking for their family.
- ✓ Yes - Our Behavioral Health Unit offers a non-traditional length of stay allowing optimal behavioral, medical and pharmacological management.

### Specific Criteria for Admission to The Hospital at Hebrew Senior Care

#### Medical Unit

**Step 1:** Our patient does not need 911 or an ED.

**Step 2:** Our patient has insurance from one of the following carriers: Medicare, Medicaid, Aetna, BCBS, VA, CTCare.

**Step 3:** Patient has a clinical diagnosis (flu, dehydration, pneumonia, COPD, AKI/CKD, CHF, A-Fib, diabetes, UTI, delirium, pain management, acute hospice).

**Step 4:** Physician Referral Secured

**Step 5:** You are now ready to call Central Intake at 860-218-2323 to determine if criteria for hospital admission is met.

**Step 5:** Fax requested clinical information.

**Step 6:** Arrange transportation (family can transport or call Aetna Ambulance Service at 860-247-6792).

#### Behavioral Health Unit

**Step 1:** Our patient is over 50.

**Step 2:** Our patient has insurance from the following carriers: (Medicare, Medicaid, Aetna, BCBS,VA).

**Step 3:** Patient's needs are of a severity that they cannot be safely treated at a lower level of care.

**Step 4:** Medical causes ruled out.

**Step 5:** You are now ready to call central intake at 860-218-2323 to verify insurance and to determine if criteria for hospital admission is met.

**Step 6:** Fax requested clinical information

For non-emergent transportation, Aetna Ambulance Service is the primary provider for Hebrew Senior Care. Let them know that Hebrew Senior Care asked you to assist with the transportation to our facility by calling 860-247-6792.

